

Future Diabetes Care

Better information, better communication, better care

The pace is picking up on the Diabetes Programme activities this month. Following through on the agenda set on 11th January Diabetes event, we are now entering an exciting and lively period of putting into action the requirements voiced by people who deliver and receive diabetes care across the region.

Pilot GP practices and the Hospitals across Bradford and Airedale are starting to use the IT diabetes templates to communicate across the traditional boundaries of teams, locations and organisations. By improving communication in this way we hope to see a reduction in the duplication of routine questions and testing, and improve communications between primary and secondary care. The templates will be in use by 5 PCT local health communities by Christmas '08.

The first round of training has been delivered to Clinicians and healthcare professionals in Bradford. The training was a combination overview of Care Planning, and how to use the diabetes templates to make delivery of care planning easy. The National Diabetes Support Team have commissioned a National Curriculum for Care Planning at our request to ensure a consistent approach across the region. Yorkshire and Humber Diabetes Programme is privileged to be able to trial the training in our pilot sites.

An Editorial Board has been established to ensure a consistent use of the IT solution across the region. Members of the Board are both national and from the local region. Other areas of the country are keen to use the templates when they have been piloted, so we welcome a wider interest in any changes that are made during the pilot phase.

Dr Sue Roberts (former National Clinical Director for Diabetes, and current Lead for the national Year of Care project) has been a huge supporter of the Yorkshire and Humber Diabetes Programme since it started at the end of 2007. All commissioners or people with diabetes in Yorkshire and Humber are invited to join Sue who has kindly agreed to lead a discussion on how to commission care planning, and Year of Care. The meeting is to be held on 10th October (see details on page 2). Please register soon, this is likely to be an over-subscribed event.

It is important that service users understand how to get the most out of the new care planning consultation. **As a result we are hosting a Patient and Public Involvement and Public Health event in November** at which we will explore how our early pilot sites, Year of Care pilot sites and other regional programmes are raising awareness of the new approaches to diabetes care. (See event details on page 2)

Members of the Programme Board met with Sheila Shribman (National Clinical Director for Children and Maternity) recently. The proposed Yorkshire and Humber 'Year of Care' model for children and young people was discussed and favourably received. Work has now begun to consult on the proposed model, and to start regional discussions on pathways and support strategies (commissioning, education, IT etc). The model will be presented at the 'Time to Evaluate' event on 28th November (See event details below).

The Programme work on developing a whole system approach to commissioning diabetes care took an exciting progression with **finance offered by the National Diabetes Support Team** to fund further work on commissioning electronic consultations. This enables Consultants to offer an informed professional opinion on patient care, supported by authorised access to the full electronic patient record. This will offer the benefit of early intervention close to home for the patient, and in some cases, avoids the wait and visit to an outpatient appointment at the hospital. This is part of a wider commissioning strategy that supports specialist knowledge in secondary care.

Care Planning is new to IT systems, and therefore has no coding assigned. The necessary coding requirements have been submitted to Read for inclusion in Read Coding. This will enable a consistent data collection to be undertaken.

Work continues to determine measurement of programme measurements. A very helpful Benefit Realisation workshop for Pilot Project Leads was delivered to help measure local benefits. The independent research team is

set to measure delivery of the objectives of the programme.

Key events you can't afford to miss

Commissioning Care Planning with Dr Sue Roberts

Date: 10th October 2008
Venue: Hilton Hotel, Leeds
Times: 10.30am – 3.00pm
Open to:

- Commissioners
- Patients

Fully booked

PPI / Public Health – Communicating care planning

Date: November 2008
Venue: to be confirmed
Times: to be confirmed
Open to:

- PPI
- PALS
- Public Health
- Service Users
- Commissioners

'Time to Evaluate' Event

Date: 28th November 2008
Venue: Cedar Court Hotel, Wakefield
Times: 09.30pm – 4.00pm
Open to:

- All who deliver or receive diabetes services
- LTC Leads
- Commissioning Leads (all disciplines welcome)
- People interested in care planning
- Anyone who attended the 11th Jan Diabetes event who wants to know whether we listened to the recommendations they made

To book onto any of the events, visit:
<http://events.yorksandhumber.nhs.uk/all>