Our ref: FOI 336/IC
Your ref:
Please ask for: Karl Milner
Direct Line:
E-mail: Karl.milner@yorksandhumber.nhs.uk

NHS
Yorkshire and the Humber

Blenheim House
West One
Duncombe Street
Leeds
LS1 4PL

Tel: 0113 2952000
Fax: 0113 2952222

XXX
XXX
XXX

19 March 09

Dear XXX,

Freedom of Information Act Request – Quality Health contract

Thank you for your e-mail dated 5 March 2009 seeking information on contract with Health Quality.

In your e-mail you requested information regarding the total cost of the Quality Health contract in each of the last five years.

The Yorkshire and Humber SHA has been established on 1 June 2006 therefore I can only provide you with the information for last two financial years.

The amounts spent on Quality Health contract are £822.50 in 2007 and £1057.50 in 2008. The Quality Health have been contracted in order to develop a staff survey template.

Most SHAs carries out staff surveys as it provides invaluable feedback from staff about the issues affecting them in their employment and we can benchmark our results with other participating SHAs. We also develop an annual Staff Action Plan which is agreed through our Staff Partnership Forum so that we can address issues raised by staff

If you are unhappy with this response please contact me in the first instance.

If you have further concerns about our response you may wish to contact the Information Commissioner at:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Further details are available on the Information Commissioner's website at:

www.informationcommissioner.gov.uk

Please let us know if we can be of further assistance to you.

Yours sincerely

Karl Milner
Director of Communications and Public Relation